

Technical Bulletin

Bulletin Ref.:

UK-1-1-26

Date Issued:

13 January 2026

BULLETIN DETAILS

Product Group: Quantum XLR USB Charger

Effective Date:

14 January 2026

Model(s) Affected: All Quantum Powerchairs

Description of Changes/ Diviations:

This bulletin provides information regarding an update to the USB charging ports fitted to Quantum Rehab powerchairs. The existing XLR USB 1 amp charger is being replaced with an XLR USB-C 2 amp charger.

Change Details

- Output has increased from 1 amp to 2 amps for faster charging of devices
- Input has changed from USB to USB-C, improving compatibility with modern devices
- The new XLR USB-C 2 amp charger replaces the existing XLR USB 1 amp charger on all applicable powerchairs

Service and Support

- Replacement chargers should be ordered as the XLR USB-C 2 amp version
- No changes to installation are required
- All existing USB-powered devices remain compatible



OLD XLR USB CHARGER



NEW XLR USB-C CHARGER

Documentation Affected: Owner's Manual Order Form(s) Spec Sheets Other N/A

Link to new version of affected document:

For more detailed information, please contact your local designated Area Sales Manager.

! NB: This Bulletin is for informational purposes only and DOES NOT replace the Specifications.

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