

Technical Bulletin

Bulletin Ref.:

UK-4-2-25

Date Issued:

18 November 2025

BULLETIN DETAILS

Product Group: Quantum Powerchairs

Effective Date:

1 December 2025

Model(s) Affected: All Quantum Powerchairs

Description of Changes/ Diviations:

Quantum Rehab UK has decided to upgrade the existing standard choice head support stem (HMO475-17M) with UHB3D33200 (UniLink Head Solutions Hardware, 15mm Square 12in (31cm) Height Adjustment Vertical Bar). This change addresses feedback from customers and clinicians regarding the protrusion of the previous stem from the back of the chair.

All Quantum Rehab powerchairs and seating systems built for the UK and, currently using the standard head support stem (HMO475-17M) will be affected. All new UK powerchairs built from 1 December 2025 onwards will be fitted with UHB3D33200 as the standard head support stem. The new stem is compatible with all existing head support pads and hardware currently in use. Please note, powerchairs built for Ireland are not affected. These will continue to use HMO475-17M.

Service and Support

- **Spare Parts:** Replacement orders should use UHB3D33200 as the standard.
- **Installation:** No change to installation procedures; the new stem fits existing mounting points.



OLD STEM



NEW STEM

Documentation Affected: Owner's Manual Order Form(s) Spec Sheets Other N/A

Link to new version of affected document:

For more detailed information, please contact your local designated Area Sales Manager.

NB: This Bulletin is for informational purposes only and DOES NOT replace the Specifications.

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