



# Technical Bulletin

Bulletin Ref.:

UK-4-1-25

Date Issued:

8 October 2025

## BULLETIN DETAILS

**Product Group:** Quantum Powerchairs

**Effective Date:**

1 October 2025

**Model(s) Affected:** Outback with TRU-Balance 3

### Description of Changes/ Diviations:

This bulletin provides information regarding updates made to the Outback with TRU-Balance 3 retail and NHS England order forms. These changes have been made to reflect current product options and improve ordering flexibility and accuracy.

### Changes Summary

#### 1. Page 2 – TB3 Back Support

- Change: Added new option “Omit TB3 Back Support.”
- Reason: To allow customers to remove the TB3 back support when it is not required.

#### 2. Page 4 – Powered Centre Mount Leg Supports

- Change: Removed 10”W x 6”D Footplates from the list of available options.
- Reason: This footplate size is no longer available for this configuration.

These updates have been applied to the Outback with TB3 retail and NHS England order forms effective immediately. Please ensure all future orders use the updated versions of the forms.

**Documentation Affected:**  Owner’s Manual  Order Form(s)  Spec Sheets  Other  N/A

**Link to new version of affected document:**

*For more detailed information, please contact your local designated Area Sales Manager.*

NB: This Bulletin is for informational purposes only and DOES NOT replace the Specifications.

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